

# Vi Nguyen

**Email** [nguyenkvi@gmail.com](mailto:nguyenkvi@gmail.com)  
**Phone** (832) 704-2753  
**Website** [nguyenkvi.com](http://nguyenkvi.com)  
**LinkedIn** [linkedin.com/in/nguyenkvi](https://linkedin.com/in/nguyenkvi)  
**GitHub** [github.com/nguyenkvi](https://github.com/nguyenkvi)

## SKILLS

### Languages

- Ruby
- Python
- HTML/CSS
- JavaScript
- SQL

### Technologies

- Rails
- Ember
- React
- Flask

### Tools

- GitHub
- Zsh
- Jupyter

## EDUCATION

### Rice University

Computer Science, B.S.  
*Aug 2014–May 2018*

## EXPERIENCE

### Block (Square)

Full-stack Software Engineer  
*Aug 2018–present*

#### Trusted Identity Engineering

*Mar 2021–present*

- Launched several merchant signup flows for new and international markets, increasing Square's ability to automatically onboard merchants by 18%.
- Led project to expand a new payment method to international audiences, enabling over 100,000 international merchants to utilize a new way to take payments.

#### Help Products Engineering

*Aug 2018–Mar 2021*

- Developed and maintained several Ruby on Rails applications that enable Square customers to self-serve support content and contact support agents.
- Migrated approximately 5,000 pieces of support content from an internal legacy CMS to a vendor CMS, fully integrating the vendor CMS into existing applications.

### Block (Square)

Software Engineering Intern  
*Jun 2017–Aug 2017*

- Developed an endpoint that extracts Salesforce data to prevent high-value merchants from being automatically frozen by risk models.
- Implemented a Ruby on Rails service connected to a Google Cloud hosted neural network for generating email auto-responses to common support inquiries.